Comfort Aids
Test Center & Online Assessments

Version: 1.0    Date: 26/04/2023    Classification: Public
Pre-Approved Comfort Aids

Test Takers DO NOT need to request testing accommodations for the specific items indicated below. However, if any other accommodations are needed that are NOT listed below, the formal accommodation request process must be followed. The Test Center Administrator must complete a visual inspection of all approved personal items prior to testing.

If an approved medical device makes any alert noises, it must be able to be silenced. If the test taker is not able to silence their medical device, they should be directed back to PSI or their exam client to request an accommodation.

Medicine and Medical Devices
- Arm/shoulder sling
- Bandages
- Braces – Neck, back, wrist, leg, or ankle
- Casts/cervical collar
- Cough drops (must be unwrapped and not in a bottle/container)
- Earplugs (foam with no strings)
- EpiPen
- Eye drops
- Eye patches
- Eyeglasses (without a case)
- Glucose tablets
- Handheld magnifying glass (non-electric, no case)
- Ice packs/non-electrical heating pads
- Inhaler
- Medical alert bracelet
- Medical masks
- Medical rubber gloves
- Nitroglycerin tablets
- Pillow/lumbar support
- Pills (must be unwrapped and not in a bottle/container). Test Takers may bring pills that are still in the packaging if the packaging states they MUST remain in the packaging, such as nitroglycerin pills that cannot be exposed to air (packaging must be shown to the Check-In Specialist)
- Stool for elevating a limb
- Surgical facemask
- Tissues
- Walking boot casts

Medical Devices (attached to a person’s body)
- Catheter
- Ostomy bag/appliance
- Insulin pump
- Oxygen tank
- Spinal cord stimulator
- TENS units (Transcutaneous Electrical Nerve Stimulation) for nerve pain
- Urine drainage bag

Communication Aids
- Hearing aid/cochlear implant
- Vocal cord magnifiers

Mobility Devices
- Cane
- Crutches
- Walker
- Wheelchair

Other
- Service animal